

Geek Squad review

Geek Squad are untrained Techs.

"I will tell you flat out geek squad are not professional technicians. most of them have no formal training or schooling in I.T. I currently work for geek squad and the customers computers I fix only deal with me so they know who works on their computer no 1 else.

the complaints i see is up there cause they lie and cheat & sometimes steal parts from customers computers.

that problem with antivirus xp should of only taken a few hours to get rid of. but they rather run from these 2 cds MRI aka face and customizer (aka agent tweaks)to hide the problem or hook it up to AJU which is agent johnny utah in which some yahoo over in god knows where runs dos scripts to attempt to remove the viruses in which they fail 99% of the time your pc goes back and forth over below standards repair & service.

I only been there for a short time but I can tell you that GEEk squad are noobs and amateurs. The black and white outfit with the lame badge is a psychological effect that they are #1. more like in the dumps.

Snobby college kids or high school kids yes but the managers are just as clueless and dumb as well.

Their service center aka geek squad city they do more damage there than if it the product was at the store. so find a lawyer & get it on the news. those investigative reporters love to expose stories with stuff like this. 1 thing best buy hates is bad publicity."

- Jesse